

REPORT TO: Health Policy and Performance Board

DATE: 10 September 2013

REPORTING OFFICER: Strategic Director – Communities

PORTFOLIO: Health and Wellbeing

SUBJECT: 5Boroughs Partnership - Update on Service Redesign

WARD (S): Borough Wide

1.0 **PURPOSE OF THE REPORT**

1.1 To inform the Board of local progress in implementing two service developments within the 5BoroughsPartnership NHS Foundation Trust: the Later Life and Memory Service (LLAMS) and the Acute Care Pathway (ACP). The Report will be accompanied by a presentation from the 5BoroughsPartnership

2.0 **RECOMMENDATION: That the Board note the contents of the presentation.**

3.0 **Supporting Information**

3.1 Proposals for a new approach to delivering services for people with memory loss, and for adults with mental illnesses, were first presented in detail to the Board in January 2012. The Acute Care Pathway was developed specifically for people with significant mental illnesses, and arose because of concerns expressed by patients and carers that transfers of care between the complex range of community services, and by GPs who were concerned about the pathways between their service and the hospital.

As a result of these concerns, the 5Boroughs therefore took the opportunity to fully review, with their partners, the structure and type of service they deliver, with the ACP as the final outcome. The aims of the review and development of the new service were to:

- Maximise the impact of evidence-based clinical practice
- Improve access to services and to treatment
- Increase the proportion of people receiving support at home
- Reduce the numbers of inpatient admissions and the average length of stay in hospital
- Minimise waits
- Reduce the negative impact of transferring from service to service

- 3.2 The LLAMS service is for all older people with memory problems, and provides specialist assessments, treatment and support. This, too, has followed from an internal review of services and subsequent redesign, in full partnership with key stakeholders. Built around a single point of access which was intended to reduce waiting times, the model aimed for better integration between inpatient and community services, with improved community services and an assumption that the need for lengthy inpatient stays would be reduced.
- 3.3 Since the last report to the Board, considerable work has taken place within Halton to further develop and implement these new models of service delivery. Although led by the 5Boroughs, there has been full engagement in the process by both the Borough Council and Clinical Commissioning Group. Regular local Steering Groups are in place.
- 3.4 The two new approaches have developed at different rates in Halton. The LLAMS processes and pathways have continued to be developed throughout this period, but actual implementation of the service has been delayed until the outcomes of a pilot programme in Wigan had been fully evaluated. This pilot has now been shown to be very successful and will be rolled out in Halton. The presentation from the 5Boroughs will cover this in more detail.
- 3.5 The changes required to implement the Acute Care Pathway are now in place. New teams have now been set up and all necessary procedures within the 5Boroughs have been developed. At the heart of the new service is the concept of Recovery – the understanding that, for the huge majority of people with mental illnesses, their lives can get better with the appropriate types and levels of support. In consequence, there is an expectation that people will not remain under the care of the secondary mental health service – the 5Boroughs – for any longer than they need to. As a result, the medical care of people with more complex mental health needs will be transferred back to the primary care services when appropriate, but with clear pathways for referral back as necessary. This will be explained more fully in the presentation.
- 3.6 It is too early to see the full results of this service redesign. Initial analysis suggests that there is less use of inpatient beds, as more people are supported in the community. The implications for the Council are similarly unclear at this stage; if more people are being treated in the community, there is a potential increase in demand for the kinds of community-based services that the Council either provides or commissions, with a risk of additional costs to the Authority as a result. This is being monitored both through the local Steering Group and the Mental Health Strategic Partnership Board.

4.0 **POLICY IMPLICATIONS**

- 4.1 It has become clear as the Acute Care Pathway has developed that key Borough Council procedures will need to be revised, particularly in terms of the use of the Mental Health Act. This has been included in the work plan for the Directorate Policy Team for 2013/14. Until the Later Life and Memory Service is fully operational, it is less clear whether any procedural changes will need to take place.

5.0 **OTHER/FINANCIAL IMPLICATIONS**

- 5.1 At this stage of the implementation, no additional financial pressures have been identified for the Council. As identified above, there is however a potential for an increase in demand on local community-based services, and this could carry a risk of additional costs to the council. This is being closely monitored.

6.0 **IMPLICATIONS FOR THE COUNCIL'S PRIORITIES**

- 6.1 **Children and Young People in Halton:** there are no direct implications for children and young people arising from this service redesign. There is however an increasing understanding of the need to fully assess the extent to which the impact of an adult's mental ill-health in a household may impact on the health and wellbeing of any children within the family. This piece of work is being taken forward through the Safeguarding Children, and the outcomes of this will then inform the delivery of both the ACP and the LLAMS.
- 6.2 **Employment, Learning and Skills in Halton:** as a part of the process of recovery, more people with mental health problems will be encouraged to engage with further education, training and potentially employment. The implications of this are being considered within the Directorate, and strong links are in place with the wider Council strategic services responsible for these areas.
- 6.3 **A Safer Halton:** these service developments contribute to the development of greater social inclusion and cohesion within local communities and therefore have a direct impact on local health and wellbeing.
- 6.4 **Halton's Urban Renewal:** none identified.
- 7.0 **RISK ANALYSIS:** as part of the delivery of these new services, a risk register will be completed, along with appropriate risk control measures, to ensure that any identified risks will be mitigated. This will be reviewed on a regular basis.

8.0 **EQUALITY AND DIVERSITY ISSUES:** the new services will be delivered equally to all people according to their needs. The intention of the services is to provide improved community based care in a timely manner; this will ensure that the people who receive their services can engage more fully with their communities. An Equalities Impact Assessment will be completed by the 5Boroughs.

9.0 **LIST OF BACKGROUND PAPERS UNDER SECTION 100D LOCAL GOVERNMENT ACT 1972:**

Document: Proposal for a New Model Of Care (26 Sept 2011) 5 Boroughs Partnership

Place of Inspection: 2nd Floor, Runcorn Town Hall

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